

**Report of the  
Neighbourhood Community Infrastructure Levy (NCIL) Fund  
from the Royal Borough of Kingston:  
5th April 2024 to December 2024.**

From Save The World Club,  
18 Southsea Road,  
Kingston,  
KT1 2EH.  
[www.savetheworldclub.org](http://www.savetheworldclub.org)

**Background and Context.**

This is an interim report (of a 12 month project to 4th April 2025) describing the activities, outputs and outcomes of the use of £34,500 from NCIL to develop the infrastructure for a Kingston Community WEEE Repair Hub as of November 2024.

**Financial Summary.**

On the 8th April 2024, our charity received a grant of £34,500 for the infrastructure of a Kingston WEEE Repair Workshop and Hub.

All the grant money has been allocated and will be spent by 04.04.25.

Currently, 62% of the grant has been spent (£21,194) and £13,306 has been allocated and quotes received to be spent before 04.04.25.

This will be spent mainly on electrical installations of the Revive All workshop and The Repair Hub located in three areas across our warehouse to deal with different types or repairs and testings, storage, security, shelving, workspaces, recycling, equipment, electrical costs, IT and hardware.

From April 5th 2024 to November 27th 2024 the grant was spent on infrastructure costs for hardware, software, equipment, furniture, shelving, benches, workspace, lighting, electrical workstations, fire and safety, specialist insurances, parts for electrical items, managing recycling and waste containment.

More work spaces, temporary and moveable partitions, electrical fittings, equipment, tools and capital costs that are removable have been sourced and will be purchased by the end of the project.

**Project Overview.**

Over the past eight months, this project has made significant strides in developing the infrastructure for a sustainable Kingston WEEE Repair Workshop and Hub.

It has helped address WEEE waste, repairing, re-using and redistributing electronic goods by building 80% of the infrastructure we need to sustain the project into the future.

We are pleased to report the following key outcomes so far:

### **Key Achievements.**

1. A new WEE Repair workshop has been built called the Revive-All Repair Workshop, with work stations, desk space, professional electrical fittings and infrastructure to repair items;
2. The repair workshop has built new desks and safe work spaces and has been equipped with furniture, wracking, moveable LED lighting, PAT testing equipment, tools and parts;
3. Rooms and storage space has been made to repair many items;
4. Hardware and software has been purchased;
5. Spare parts and materials that are needed to repair fridges freezers lamps toasters, stereos, musical equipment, guitars, pianos, drum machines, toys and all manner of electrical goods;
6. We have provided electrical goods to over 400 homes benefitting over 1,000 residents. We ensured that vulnerable individuals and families received PAT tested electronic goods they needed during challenging times; and
7. A total of over 1,280 electrical items have been checked. 480 items have been tested, repaired or redistributed collectively weighing over six tons.

### **Delivery Plan Update.**

#### **1. Building and Refurbishment.**

The WEE Repair workshop was rebranded with a new logo as the Revive-All workshop. See below.



## THINK REPAIR

Is your toaster playing up and think it's time to buy a new one? Think again, come and get it repaired at *Revive-All*.

Worried about that lamp that keeps flickering? Come and get it checked out at *Revive-All*.

Save the World Club, a charity based in Kingston, is setting up a repair shop for electrical and electronic items, in collaboration with 3R ZeroWaste UK, and supported by the Royal Borough of Kingston's neighbourhood community infrastructure levy. Here our expert volunteer repairers will bring your electrical goods back to life.

How much does it cost? To begin with we will only charge for spare parts, if needed, but a voluntary donation will help keep the service running.

We will try to look at most electrical and electronic items, but we may not be able to take on everything. Unsure if your item can be repaired? Come along to *Revive-All* in Southsea Road or send us an email query at: [revive-all@savetheworldclub.org](mailto:revive-all@savetheworldclub.org).

FIND US AT 18 SOUTHSEA RD, KINGSTON UPON THAMES, KT1 2EH  
OPENING TIMES: WEEKDAYS: 12 - 7PM ; SATURDAY: 2-6PM  
WAREHOUSE MOBILE: 07389 074128 (DURING OPEN HOURS)

Interested in repairing or want to learn how to? Come and join our team of volunteers, contact us at [revive-all@savetheworldclub.org](mailto:revive-all@savetheworldclub.org)



[www.savetheworldclub.org/revive-all](http://www.savetheworldclub.org/revive-all)



This was developed in different parts of our warehouse. The activities happened at our base at 18 Southsea Road, Kingston, KT1 2EH.

Also, considerable networking and attending of events occurred to launch and develop the project. A pop up display was designed and produced to attract community support. The building and project activities were fully insured.

From April to May an area of 200 square feet was used on the first floor. We consulted with all staff, volunteers and partners to design each step and phase in moving and building the Repair Hub in a new 600 square foot space on the ground floor. This required fitting, building, painting and customisation of 6 workstations for repairing items and training volunteers.

From June to September a special space was created on the ground floor where the public could more easily access electrical expertise.

We will still use the space upstairs to display and store and redistribute over 700 electrical appliances.

Fridges, freezers, washing machines and electrical items are on display and available to the public throughout the warehouse.

## **2. Operations**

We used equipment that we bought to:

- PAT test electrical items
- purchased IT, a printer
- IT and software
- made customised tools fit for purpose
- built movable walls and partitions
- cleaned, painted and decorated artistically
- made desk bases and workstations
- put in installations that would hold items securely that were given to us to repair which often took several days or weeks

## **3. Volunteers and Management.**

In total the project attracted 14 volunteers. Seven are in training and 4 in the pipeline

(Mark, Tariq, Des, Roland, Eric, Hugh, Shiv, Cecilia, Dave, Alan, Julian, plus three more)

The project was managed by Tariq Shabbeer (lead and Trustee), Eric, Hugh, Mark, Shiv and Des (Chair). Tariq and Des are trustees and directors.

## **4. Training.**

Between April and August 2024 volunteers were trained in free online PAT Testing.

Three volunteers were trained and two are completing training.

We also provided training in Basic First Aid, Trips, Slips and Falls and Manual Handling paid by other grants.

### **5. Community events and outreach.**

We organised nine inter-cultural events and five open days where the WEEE Repair Hub was promoted.

For example, on the 9th April, we organised a Tea and Chat with Shine Bright UK attracting 40 participants to introduce and explain the WEEE Repair Project.

We held a series of monthly Open Days. The first Open Day was held from 2pm to 6pm on Saturday May 25th at 18 Southsea Road, KT1 2EH.

Then each last Saturday of the month until August. An average of 75 people attended each of 6 events with a total of  $6 \times 75 = 450$

New people came and socialised over some good food and learned about the new Repair Hub for electronic goods and browsed our warehouse with thousands of goods.

### **6. Marketing.**

The repair hub was promoted through leaflets, fliers, posters, pop up and on social media - Facebook, Instagram, LinkedIn, NextDoor and newsletters sent out to other community groups and the wider public.

We received publicity in local newspapers and online communication such as the Courier and the Nub News.

See some links in developing the community infrastructure for the Repair Hub below:

<https://www.bing.com/ck/a?!&&p=43f1e693a6b83c2e628d2e7f7b4ff1a94a1ca792d112b8a04d774a8b9458b927JmltdHM9MTczMjU3OTlwMA&ptn=3&ver=2&hsh=4&fclid=3ea2e9e0-2902-680c-3045-fb9e28e269a3&psq=WEEE+Revive+All+Workshop+at+Save+The+World+Club&u=a1aHR0cHM6Ly93d3cuc2F2ZXRoZXdvcmxkY2x1Yi5vcmcvcnV2aXZILWFsbA&ntb=1>

and

<https://www.facebook.com/share/p/1ECBHy6Y2n/>

### **7. How it worked.**

The WEEE Repair Hub was open for business at these times:

Monday	12.00 - 7 pm
Tuesday	12:00 - 7 pm
Wednesday	12:00 - 7 pm
Thursday	12.00 - 7 pm
Friday	12.00 - 7 pm
Saturday	2:00 - 6 pm

Volunteers attended at different times during the week to manage donations of electrical goods.

#### **8. Challenges.**

- Dealing with the huge volumes of electrical goods donated each day;
- Dealing with waste management, secure storage and space management;
- Difficult to store items with different size, shape and weight of goods;
- Explaining, finding, recruiting and motivating volunteers.

#### **9. Opportunities.**

- Long term investment of equipment for the community;
- Short term solution to immediate needs of people in crisis;
- A low cost option for local people;
- Increased reuse and redistribution of household goods reducing landfill.

#### **10. Diversity of electrical goods.**

It was astounding to see the diversity, range, volume and weight of the electrical goods donated and collected.

Our team has grown relationships with clients to assist in basic informal training in for example changing fuses, checking connections and wiring safely.

#### **11. Quantity and Types of Electrical Goods Repaired.**

About six tons of WEEE goods have been repaired and redistributed from the Kingston waste stream.

About 60% of this weight was in heavy electrical white goods like freezers, fridges, washing machines, electric cookers, heaters, radiators and fans.

40% was in small items like lamps, microwaves, hoovers, fan heaters, clocks, watches, toys and battery operated household goods.

A detailed database has been kept with logged entries for goods repaired. Our WEEE Repair Database records the date, item, manufacturer, model no, item

weight, contact details, how the person heard about the project and estimated weight of each item.

In total, we have PAT tested 487 items, not including 20 items we PAT tested for a Diwali event with Namaste Kingston.

Without us testing every electrical item at each stall, the event would not have happened and thousands of people would have been let down.

These are the numbers starting from May 2024, however repairs were made to an additional 800 small electric items from April to November.

For example, Des Kay and other volunteers fixed watches, clocks, toys, games, hoovers, cleaners etc have been repaired, re-used or upcycled by volunteers.

The types of items repaired were fridges, freezers, washing machines, microwave, s cookers, lamps, toasters, kettles, kitchen appliances, sewing machines, electronic toy's, electrical games, electrical equipment, musical equipment, fans, heaters, heating devices, electrical devices, some basic phone, computer and laptop repairs and electrical fittings.

## **12. Work with Schools, Colleges and Kingston University students**

Electrical items were repaired from students from Surbiton High, Coombe Girls and many other schools in the area.

After consultation, it was found to be unfeasible to have collection points at schools. It was easier for clients like students, parents and teachers to deliver their items and WEEE donations directly to the Repair Workshop. The flow of items and storage was more contained in this way.

We had at least seven visits by schools, classes and educated many about repairing electrical items.

We repaired electronic items from St Mathews, Kingston University students, repaired equipment for, Hillcroft College, social services clients, Shine Bright UK, etc

## **13. IT Equipment Three D Printer.**

We have a 3D Printer originally worth £5,000 that is being used to make crucial parts that cannot be bought.

Computers, printers, IT hardware and software were purchased.

## **14. Timings, promotion and recruitment.**

The repair hub was promoted at five open days and at events throughout the year. We produced many posters leaflets and communicated with networking events at Kingston Voluntary Action (KVA) at business networking opportunities and at community events in Surbiton and across Kingston.

Volunteers were trained in PAT testing and were able to fix electrical items.

Open days were held where the repair hub was launched again and again. This attracted new volunteers to assist in the WEEE Repair Hub activities.

### **15. Partnership Working.**

We worked closely with the monthly Transition Towns Kingston (TTK) Repair Cafes.

We have saved over 6 tonnes of waste from going into the waste stream.  
We have saved electrical equipment from going to landfill.

The majority of items have gone to crucial needs for refugees, people in temporary accommodation and homeless people who do not have anything. We have provided crucial household goods and equipped council and social housing accommodation.

The people and organisations that have been helped by these projects are from

- Kingston Refugee Action;
- Kingston Migrant Advocacy Group;
- Kingston Churches Action on Homelessness and
- many clients who are low-income and unable to afford electrical items;
- this includes people leaving the hospital and going to flats with no fridges or freezers or microwaves.

### **16. Other Funding Secured**

- In April 2024 - a £10,000 from an RBK Green Grant for food rescue and kitchen development;
- In June 2024 - a £9,000 for Community Fridges, Kitchen and Community Gardening from the national Hubbub Foundation;

### **17. Testimonials.**

C. said, 'I'm very happy with the repair of my electronic saxophone which hasn't worked for 15 years.'

N. said, "Thanks so much for fixing my fan, sewing machine and food grinder. I would have thrown them away otherwise and spent a lot of money to replace them. I



also know dozens of families in poverty who have been helped by the WEEE Repair Hub".

A lady brought in a Pixie Light given to her by her mother in 1948. Filthy and broken, we refurbished it to new. She said, "It was the first time I'd seen it work since then! It was an emotional story."

### **18. Final Summary.**

Overall, we have directly reduced WEEE waste, alleviated poverty by providing crucial white and other household goods and promoted sustainable practices within Kingston Upon Thames.

The outcomes of this project reflect our commitment to alleviating poverty and promoting health and well-being in our community.

We look forward to continuing the project to the end of March 2025.

See some photos of the project in progress below.

Contact me if you would like any further details.

Best regards,

Tariq

Save the World Club

28th November 2024.

Dr Tariq Shabbeer  
Secretary General

07443 508514

[tariq@savetheworldclub.org](mailto:tariq@savetheworldclub.org)

[www.savetheworldclub.org](http://www.savetheworldclub.org)

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Photos between April and November 2024.



& SIXTH FORM CENTRE

**SAVE THE WORLD CLUB**  
AND EMPOWERING YOUR COMMUNITY

**REVIVE-ALL**  
Repair workshop



Electronics & Electricals Rep

We will look at most electrical and electronic items, but we may not be able to take on everything.

Unsure if your item is worth repairing? Come along to our free assessment at Southsea Road on 18th June. Email [revive-all@savetheworldclub.org](mailto:revive-all@savetheworldclub.org) for more info.



18 S. Southsea Road, Kingston upon Thames, KT1 2EH

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AND EMPOWERING YOUR COMMUNITY

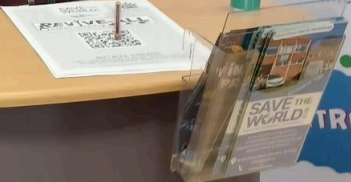
...positive environmental  
empowerment through:

...supermarkets for the community and charitable groups.

...our economy warehouse, open to the public from which to buy.

...mosaics across the Royal Borough of Kingston upon Thames.

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 Check us out at:  
[www.savetheworldclub.org](http://www.savetheworldclub.org)




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## REVIVE-ALL

Repair workshop

### Electronics & Electricals Repair

We will look at most electrical and electronic items, but we may not be able to take on everything.

Unsure if your item can be repaired?  
 Come along to our *Revive-All* hub in Southsea Road or send us an email query at:  
[revive-all@savetheworldclub.org](mailto:revive-all@savetheworldclub.org).

**Find us**


 18 Southsea Rd,  
 Kingston upon Thames, KT1 2EH


**Opening Times:**  
 Weekdays: 12 - 7pm ;  
 Saturday: 2-6pm


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REVIVE-ALL  
Repair workshop

Electronics & Electricals Repair

We will look at most electrical and electronic items, but we may not be able to take on everything.

Unsure if your item can be repaired? Come along to our Revive-All hub in Southsea Road or send us an email query at: [revive-all@savetheworldclub.org](mailto:revive-all@savetheworldclub.org).

Find us

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Opening Times:  
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Saturday: 2-6pm

Warehouse Mobile: 07389 074128 (during open hours)

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# REVIVE-ALL

Repair workshop



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**OPENING TIMES:**

**WEEKDAYS: 12 - 7PM ; SATURDAY: 2-6PM**

**WAREHOUSE MOBILE: 07389 074128**

### JOIN OUR COMMUNITY

Have questions?

Want to help out? email:

[revive-all@savetheworldclub.org](mailto:revive-all@savetheworldclub.org)

See more at: [www.savetheworldclub.org/revive-all](http://www.savetheworldclub.org/revive-all)

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



11 SUSTAINABLE CITIES AND COMMUNITIES



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



17 PARTNERSHIPS FOR THE GOALS



Infrastructure funded from the:  
Neighbourhood Community  
Infrastructure Levy



THE ROYAL BOROUGH OF  
KINGSTON  
UPON THAMES







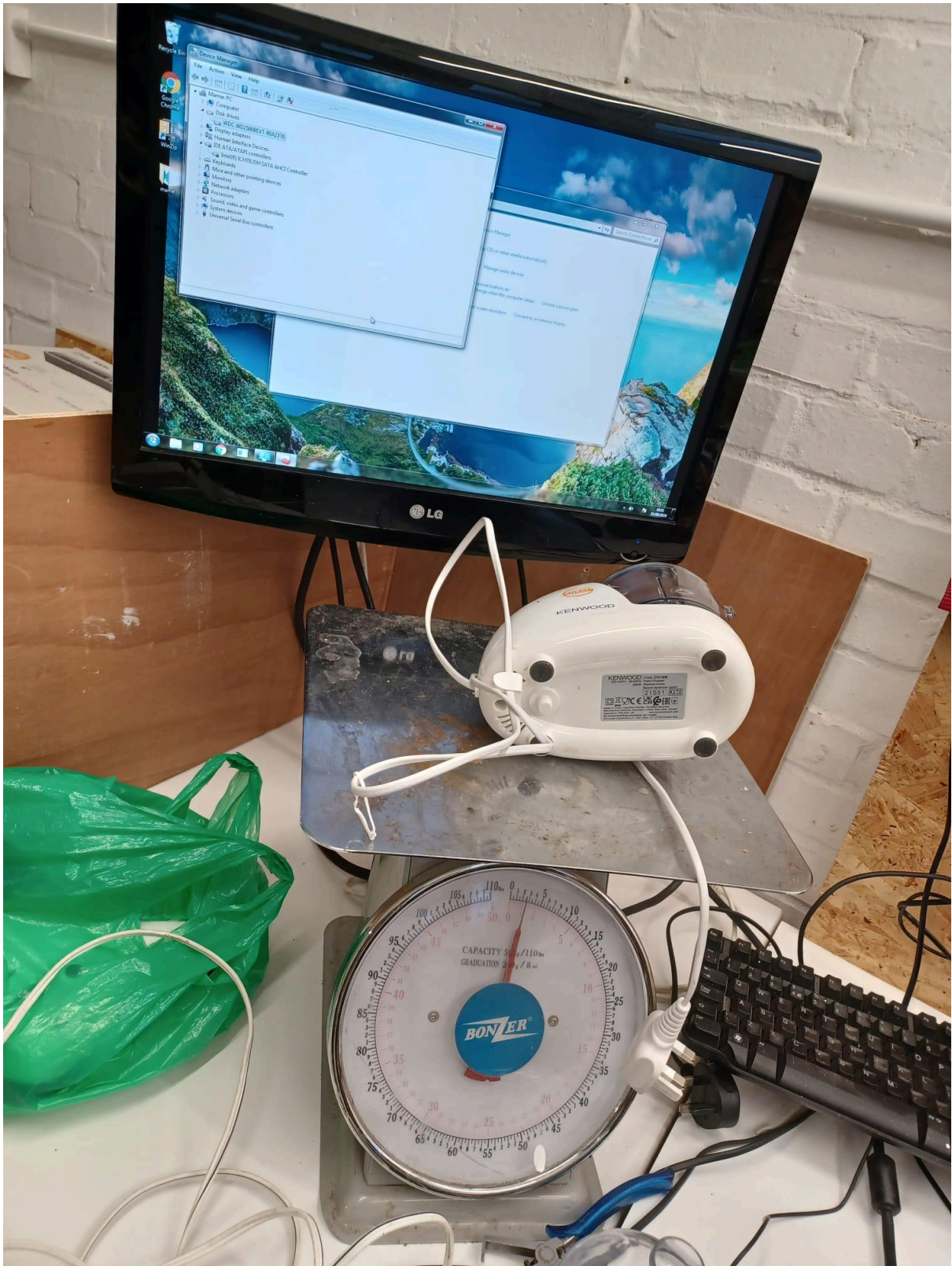


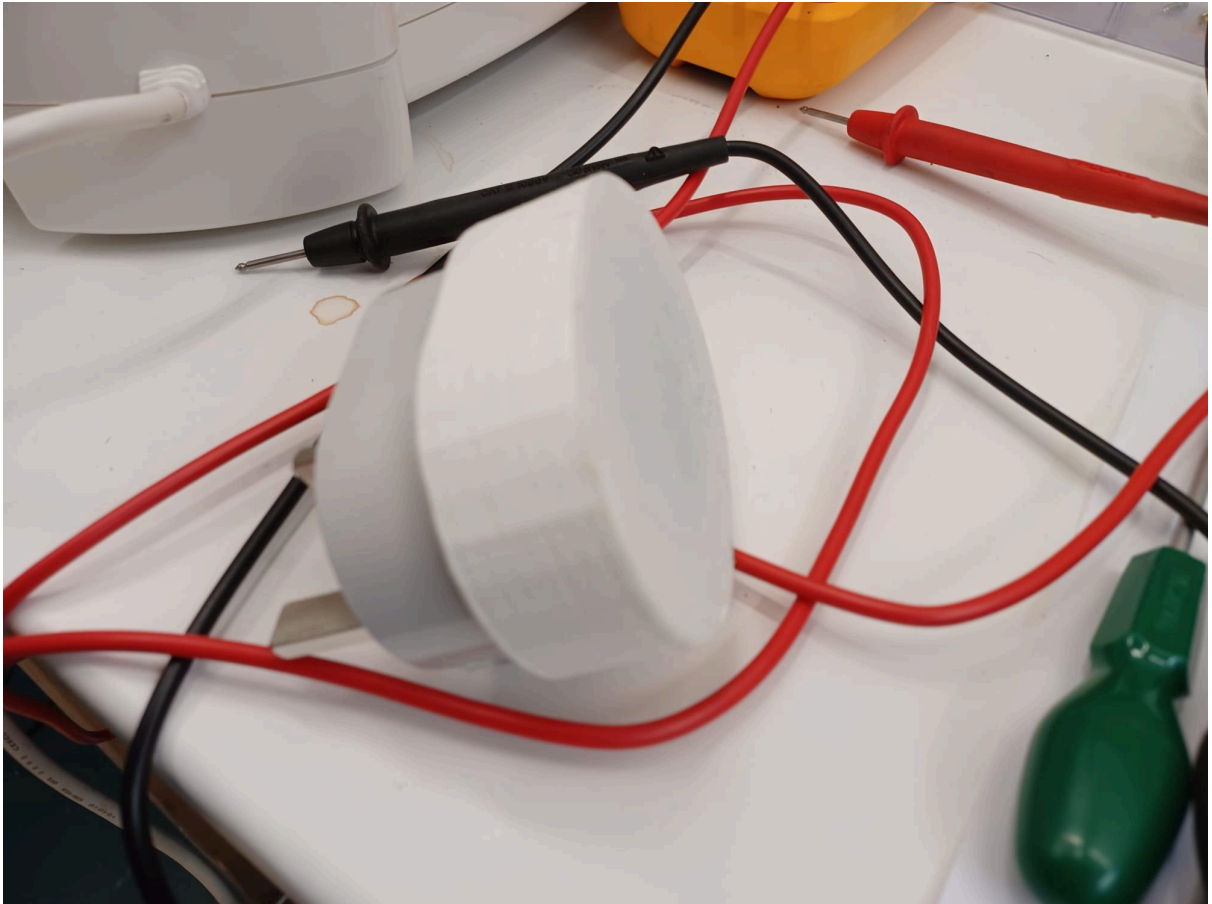


















 **Computers**  
**4charity**



# Repair Registration Form



Date	7/1/24	Reference number	TAG16 Shilpa
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### Customer details

Name	KINGSTON VOLUNTARY ACTION
Contact Details phone/e-mail	SMVJA - CEO (c/o - TAG16)
Postcode	KM33CV

### About the item

Type of product Toaster/PC etc	Coffee Maker
Brand	
Model Number	

### About the Repair

Give details about the fault or problem

Was working but may be blocked. To see if it can be repaired + used.

### How did you hear about Revive-All?

Website  Leaflet  Word of Mouth  Instagram  Facebook  LinkedIn

Other ..... From KVA + SWC website.

### What will you do with the repaired item?

Use personally  Keep as a spare  Donate to Charity  Sell

Pass on to family/friend  Give away on Freecycle  Other .....

Please turn over and read the house rules and sign to say that you accept them so we can proceed with your repair.









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+

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